



CITIZENCREDIT
CO-OPERATIVE BANK LTD

INFORMATION TECHNOLOGY DEPARTMENT

30th July, 2026

CITIZENCREDIT CO-OPERATIVE BANK LTD. invites applications from eligible and experienced vendors for Supply, Installation, Commissioning and Support of SDWAN solution for the Bank.

The Scope of Work include the complete end-to-end design, supply, licensing, procurement, staging, factory configuration, logistics, installation, integration, migration, testing, commissioning, optimization, documentation, training, warranty, AMC/support, firmware and security patch management, performance tuning, monitoring integration, operational handover, and post-implementation support for all Branches, Head Office, Administrative Offices, Data Centre (DC), Disaster Recovery (DR) Site, and any other locations identified by the Bank during the contract period.

The Bidder shall be responsible for successful implementation of the complete SD-WAN solution and shall ensure seamless interoperability with the Bank's existing infrastructure, including but not limited to:

- MPLS and Internet Service Providers, Firewalls, Existing LAN/WAN Infrastructure, Network Monitoring Systems (NMS), SOC/SIEM Solutions, Identity and Authentication Systems
- Microsoft Active Directory / Microsoft Entra ID, VPN Infrastructure, DNS, DHCP and NTP Services
- Existing Security Solutions, Core Banking (CBS), Internet Banking, UPI and Digital Banking Infrastructure, Data Centre and Disaster Recovery Infrastructure

Eligibility Criteria: - The Prime Bidder should be the OEM of the SDWAN solution or its authorized implementation partner. The Prime Bidder should be an established entity under the Companies Act, 1956/2013, a partnership firm registered under the Partnership Act, 1932, or registered/converted under the Indian Limited Liability Partnership Act, 2008, and should have been operating with an office in India for the last five years.

The combined minimum annual turnover of Bidder should be INR 50 Crores in the last three financial years (2022-23,2023-24,2024-25) and should include Positive Profit Before Tax and Positive Network

Bidders are advised to submit their Technical bid and Commercial bid in separate sealed envelopes.

Address for submission:

The MD & CEO
CITIZENCREDIT CO-OPERATIVE BANK LTD.
CITIZENCREDIT CENTRE,
CTS No. 236, Marve Road, Orlem,
Malad (West), Mumbai - 400 064

Last Date for Bid Submission : 12th Aug 2026 at 5 PM

Technical Bid Opening Date : 13th Aug 2026 at 4 PM

Interested vendors may download the detailed bid document from www.citizencredit.bank.in